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**PATENT**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Carriere et al.

Docket No. QUAC0006

Serial No.: 09/531,743

Group Art Unit: 3627

Filed: MARCH 21, 2000

Examiner: J. McClellan

Title: SYSTEM AND METHOD FOR FUNNELING USER RESPONSES IN AN INTERNET VOICE PORTAL SYSTEM TO DETERMINE A DESIRED ITEM OR SERVICE

**REVOCATION OF PRIOR POWERS OF ATTORNEY  
AND GRANT OF NEW POWER OF ATTORNEY**

Assistant Commissioner for Patents  
Washington, DC 20231

Sir:

As Assignee of record of the entire interest of the above-identified patents, all powers of attorney previously given are hereby revoked and the following attorneys and agents are hereby appointed to prosecute and transact all business in the U.S. Patent and Trademark Office connected therewith.

MICHAEL A. GLENN, Reg. No. 30,176

DONALD M. HENDRICKS, Reg. No. 40,355

KIRK WONG, Reg. No. 43,284

CHRISTOPHER PEIL, Reg. No. 45,005

JULIA THOMAS, Reg. No. 52,283

Please send all correspondence for this application as follows:

GLENN PATENT GROUP

3475 Edison Way, Suite L

Menlo Park, CA 94025

Please direct any calls to 650-474-8400.

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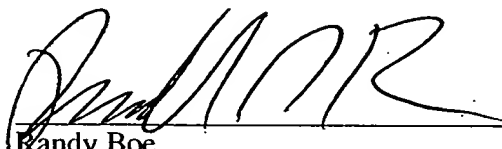
**Please change the Attorney Docket No. to QUAC0006.**

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In accordance with 37 CFR 3.73, the assignee hereby certifies that the evidentiary documents with respect to its ownership have been reviewed and that, to the best of assignee's knowledge and belief, title is in the assignee seeking to take this action.

Date

August 1, 2001

  
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Randy Boe  
Title: Senior Vice President